





# QUALIFICATION PACK – OCCUPATIONAL STANDARD FOR LEATHER SECTOR

# What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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# Introduction

# **Qualification Pack - Wet Operations (Multiskilled)**

**SECTOR:** LEATHER

**SUB SECTOR:** Finished Leather

**OCCUPATION:** Wet Operations (Assistance)

**REFERENCE ID:** LSS/Q0901

ALIGNED TO: NCO-2004/NIL

Wet Operation is the first stage in creating Finished Leather where the hides are treated by a combination of chemical and mechanical processes to convert into finished leather. Being a labour intensive task, it involves a significant contribution on the part of the Helpers.

**Brief Job Description**: The primary role of a wet process, helper is to provide support in various processes of wet process operations in a tannery such as preservation, soaking, liming, re-liming, fleshing, de-liming, tanning etc. An operator performs these functions along with an assistant and takes his support in passing the completed work onto the next stage in production. This position gives the helpers an opportunity to learn more about the operation and work with/ learn from operators.

**Personal Attributes:** A Helper should display interest in the tasks involved and should have good health to be able to perform labourious work. He should be able to listen and follow instructions provided, completing the work allotted on time as per the required quality standards.



# **Qualification Pack For Wet Operations (Multiskilled)**





Qualifications Pack Code		LSS/Q0901	
Job Role	W	et Operations (Multiskill	ed)
Credits(NSQF)	TBD	Version number	1.0
Sector	Leather	Drafted on	25/07/13
Sub-sector	Finished Leather	Last reviewed on	31/03/15
Occupation	Wet Operations	Next review date	31/03/17
	(Assistance)		
NSQC Clearance on		18/06/2015	

Job Role	Wet Operations (Multiskilled)
Role Description	The primary role of the wet operations helper is to provide support in various processes of wet operations in a tannery such as in preservation, soaking, liming, re-liming, fleshing, deliming, tanning etc. An operator performs these functions along with an assistant and takes his support in passing the completed work onto the next stage in production. This position gives the Helpers an opportunity to learn more about the operation and work with/ learn from operators.
NSQF level	2
Minimum Educational Qualifications*	Class V
Maximum Educational Qualifications*	N/A
Training	N/A
(Suggested but not mandatory)	
Minimum Job Entry Age	18 years
Experience	N/A
Applicable National Occupational Standards (NOS)	1. LSS/N0901 Assist in wet operations in finished leather 2. LSS/N0902 Contribute to achieving product quality in wet operations 3. LSS/N8501 Maintain the work area, tools and machines 4. LSS/N8601 Maintain health, safety and security at workplace 5. LSS/N8701 Comply with industry, regulatory and organizational requirements  Optional:  N.A.
Performance Criteria	As described in the relevant OS units



# **Qualification Pack For Wet Operations (Multiskilled)**





Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar
	businesses and interests. It may also be defined as a distinct subset of the
	economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics
	and interests of its components.
Vertical	Vertical may exist within a sub-sector representing different domain areas
	or the client industries served by the industry.
Occupation	Occupation is a set of job roles, which perform similar/related set of
	functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector,
	occupation, or area of work, which can be carried out by a person or a
	group of persons. Functions are identified through functional analysis and
	form the basis of OS.
Sub-functions	Sub-functions are sub-activities essential to fulfil achieving the objectives of
	the function.
Job role	Job role defines a unique set of functions that together form a unique
	employment opportunity in an organization.
Occupational Standards	OS specify the standards of performance an individual must achieve when
(OS)	carrying out a function in the workplace, together with the knowledge and
	understanding; he/she needs to meet that standard consistently.
	Occupational Standards are applicable both in the Indian and global
	contexts.
Performance Criteria	Performance Criteria are statements that together specify the standard of
	performance required when carrying out a task.
National Occupational	NOS are Occupational Standards which apply uniquely in the Indian context.
Standards (NOS)	
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a
	qualifications pack.
Qualifications Pack(QP)	Qualifications Pack comprises the set of OS, together with the educational,
	training and other criteria required to perform a job role. A Qualifications
	Pack is assigned a unique qualification pack code.
Unit Code	Unit Code is a unique identifier for an Occupational Standard, which is
	denoted by an 'N'.
Unit Title	Unit Title gives a clear overall statement about what the incumbent should
	be able to do.
Description	Description gives a short summary of the unit content. This would be
	helpful to anyone searching on a database to find the required one.
Scope	Scope is the set of statements specifying the range of variables that an
	individual may have to deal with in carrying out the function which have a
	critical impact on the quality of required performance.
Knowledge and	Knowledge and Understanding are statements which together specify the
Understanding	technical, generic, professional and organizational specific knowledge that
	an individual needs in order to perform up to the required standard.



# **Qualification Pack For Wet Operations (Multiskilled)**





Acronyms

Keywords /Terms	Description
OS	Occupational Standard(s)
NOS	National Occupational Standard(s)
QP	Qualifications Pack
NSQF	National Skill Qualifications Framework
TBD	To Be Determined





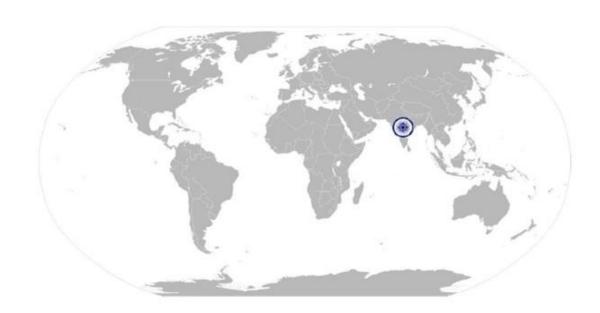




LSS/N0901

Assist in wet operations in finished leather

# National Occupational Standard



# **Overview**

This OS unit is about assistance in wet operations processes which is the first phase in the manufacturing of finished leather and entails processes right from preservation till tanning, after which the dry process operation occurs.







# **National Occupational Standards**

LSS/N0901

# Assist in wet operations in finished leather

Unit Code	LSS/N0901
Unit Title (Task)	Assist in wet operations in finished leather
Description	This OS unit is about assistance in wet operations processes which is the first
	phase in the manufacturing of finished leather and entails processes right from
	preservation till tanning, after which the dry process operation occurs.
Scope	This unit/task covers the following:
	Prepare for chemical and mechanical operations in wet process
	operations to manufacture finished leather
	Provide Assistance in Preservation and Sorting Operations
	Provide Assistance in Soaking Operations
	Provides Assistance in Liming, Fleshing, Splitting, Re-liming and De-
	liming Operations
	<ul> <li>Provides Assistance in Bating, Degreasing, Pickling, De-pickling,</li> </ul>
	Tanning
Performance Criteria (PC	C) w.r.t. the Scope
Element	Performance Criteria
Prepare for chemical	To be competent, the user/individual on the job must be able to:
and mechanical	PC1. Make sure that the work area is free from hazards
operations in wet	PC2. Obtain and check equipment, protective clothing and other necessary
process operations to	requirements for serviceability ( )
manufacture finished	PC3. Assist in processing the material by carrying out chemical and
leather	mechanical operations
	PC4. Follow the correct sequence of operations
	PC5. Accurately follow the essential information contained in the work
	ticket
	PC6. Handle and move the material in the most effective manner and in the
	correct sequence
	PC7. Check that the material is free from fault and fit for processing at the
	next stage
	PC8. Report any damaged work to the supervisor/quality controller PC9. Sort and place work to assist with the next stage of production and
	minimize the risk of damage
	PC10. Ask for help and information from your colleagues, supervisor when
	necessary, in a polite manner
	PC11. Anticipate and respond to requests for assistance from colleagues
	willingly and politely
Provide Assistance in	PC12. Carry the hides to and fro in the raw store for each of the
Preservation and	preservation processes
<b>Sorting Operations</b>	PC13. Assist in assorting the hides size wise, selection wise, grade wise and
•	gender wise
	PC14. Assist in checking the hides for any defects
	PC15. De-salt the hides by placing the hides on the rollers of the de-salting
	machine
	PC16. Trim the unwanted edges of the hides such as legs, tail, face, udders etc







# **National Occupational Standards**

# LSS/N0901 Assist in wet operations in finished leather

	PC17. Assist in the rib opening by stretching the hide
	PC18. Dispose the waste as per instructions
Provide Assistance in	PC19. Place hides in the soaking pit which contains water and sodium
<b>Soaking Operations</b>	sulphide or caustic soda.
	PC20. Remove hides from the soaking pit after the completion of the
	soaking process
	PC21. Check if hides are clean after soaking and suitable to be passed on the
	liming process
	PC22. Carry the hides in trolleys and move it to the liming area
	PC23. Dispose waste as per the instructions
Provides Assistance in	PC24. Place hides in the liming paddle and remove the same after the
Liming, Fleshing,	stipulated period of time and move it to the fleshing area
Splitting, Re-liming	PC25. Place hides in the fleshing/unhairing/scudding machine, remove the
•	
and De-liming	same and stretch the leather for manually scraping off with unhairing
Operations	knife any remaining organic material (connective tissue, fat etc) .
	PC26. Pass the unhaired hide to the splitting operation
	PC27. Position the hide on the bed of the splitting machine and pull it out of
	the machine after the operation, stacking it and pass it on for re-liming
	PC28. Place hides in the re-liming machine and ensure that it is removed after
	the inner side of the flesh has been eliminated
	PC29. Place and remove hides from the de-liming machine after the
	stipulated period of time
	PC30. Dispose waste as per the instructions
Provides Assistance in	PC31. Complete loading and batching of hides to be placed in the drums by
Bating, Degreasing,	counting, weight, volume or other defined method.
Pickling, De- pickling,	PC32. Carry the hides in the trolley up to the drums for processes
Tanning	PC33. Remove the hides from drums and unload on to the trolley and stack it
	accordingly for the next stage of production.
	PC34. Ensure that the drums are cleaned and ready for the various drum
	operations
	PC35. Dispose waste as per the instructions
Knowledge and Unders	tanding (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. The organisation's procedures and guidelines related to
(Knowledge of the	KA2. manufacturing ( wet operation processes)
company /	KA3. Responsibilities and processes for operating equipments, obtaining
organization and	information on work related task etc
its processes)	KA4. The main types and characteristics of hides, skins or leather produced
,	by the company
	KA5. Common hazards in the work area and workplace procedures to deal
	with them
	KA6. Information on personal protective equipment and safe material
	handling
	KA7. Work target and review mechanism with your supervisor for
	KA8. obtaining/ giving feedback related to performance process for
	10.10. Ostaning/ Biving recuback related to performance process for









# LSS/N0901 Assist in wet operations in finished leather

	offering/ obtaining work related assistance in once of acceptance
	offering/ obtaining work related assistance in case of queries on
	procedure or products
	KA9. Storage and assembly areas for different processes
	KA10. Contact person in case of queries on procedure or products
	KA11. Location and process for storage and disposal of waste
	KA12. Importance of team work and harmonious working relationships
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. Basic knowledge of the various steps involved in wet operations and preparatory work activities for each of them
	KB2. Parameters to sort the raw hide(size wise, selection wise, grade wise and gender wise)
	KB3. Knowledge of tools and equipment related to hide and skin reception and storage, beam house (or lime yard operations) and tannery operations
	KB4. Time duration for each of the processes involved
	KB5. Mixing of chemicals to be put in the soaking pit and drums
	KB6. Quantity to be loaded into the drums
	KB7. Procedure for washing of drums and ensuring it is clean
	KB8. Age of the wet-blue
	KB9. Correct manner of stretching the hide/pelt to be placed in the
	machines to be fed into the machine
	KB10. Right amount of penetration of the chemicals to ensure tanning has
	taken place
	KB11. Right manner of piling the hides/pelts after each process
	KB12. Continuously check quality and recognize and isolate deviations from
	normal
	KB13. Material disposal procedure
	KB14. Awareness of equipment operating procedures
	KB15. Manufacturers' instructions
Skills (S)	
A. Core Skills /	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to:
General Grand	SA1. Write in English/ local language as applicable
	SA2. Fill up activity logs/work sheet in the prescribed format of the company
	as applicable
	Reading Skills
	The user/ individual on the job needs to know and understand how to:
	SA3. Read English/ local language as applicable
	SA4. Read and understand manuals, health and safety instructions, memos,
	job cards etc
	Oral Communication (Listening and Speaking Skills)
	The user/ individual on the job needs to know and understand how to:
	SA5. Listen actively
	SA6. Communicate effectively with operators, supervisors, managers, etc
B. Professional Skills	Decision Making
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### LSS/N0901

# Assist in wet operations in finished leather

The user/individual on the job needs to know and understand how to:

- SB1. Analyse different sequence of the process and provide for appropriate assistance
- SB2. Assess the material and apply appropriate lifting and handling procedures

# **Plan and Organize**

The user/individual on the job needs to know and understand how to:

- SB3. Confirm the instructions and seek clarifications to ensure accuracy of requirements
- SB4. Evaluate the requirements of the process and prepare for the work area
- SB5. Plan and organize cleaning of tools, equipment and machineries

## **Customer Centricity**

The user/individual on the job needs to know and understand how to:

- SB6. Adhere to each of the process guidelines of the wet operations
- SB7. Anticipate and provide assistance in wet operations as and when required

### **Problem Solving**

The user/individual on the job needs to know and understand how to:

- SB8. Report in incase of deviations from the process
- SB9. Anticipate and notify if there is any shortage in materials required for each of the wet processes

## **Analytical Thinking**

The user/individual on the job needs to know and understand how to:

- SB10. Observe mechanical processing vigilantly and report any deviations
- SB11. Evaluate the material before sorting and placing
- SB12. Identify equipment maintenance requirements and perform the maintenance procedures

### **Critical Thinking**

The user/individual on the job needs to know and understand how to:

SB13. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently









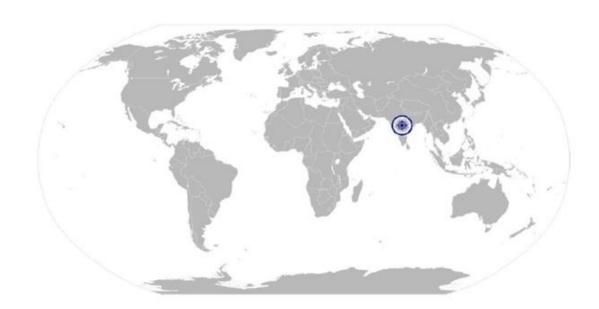
LSS/N0901

# Assist in wet operations in finished leather

# **NOS Version Control**

NOS Code		LSS/N0901	
Credits (NSQF)	TBD	Version number	1.0
Sector	Leather	Drafted on	25/07/13
Industry Sub-sector	Finished Leather	Last reviewed on	31/03/15
Occupation	Wet Operations (Assistance)	Next review date	18/06/2015

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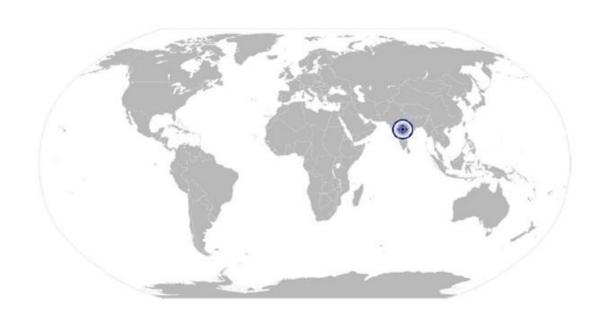




LSS/N0902

Contribute to achieving product quality in wet operations

# National Occupational Standard



# **Overview**

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to monitor the quality of the production while undertaking mechanical operation related activities to ensure products meet specifications







# **National Occupational Standards**

LSS/N0902 Co	ntribute to achieving	product qualit	y in wet operations
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Unit Code	LSS/N0902
Unit Title (Task)	Contribute to achieving product quality in wet operations
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills
	& Abilities required to monitor the quality of the production while
	undertaking mechanical operation related activities to ensure products meet
	specifications
Scope	This unit/task covers the following:
	<ul> <li>Contribute to achieving the product quality</li> </ul>
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Contribute to	To be competent, the user/individual on the job must be able to:
achieving the product	PC1. Assist in ensuring that the hides are graded and sorted as per their
quality	weight, type, and sex, and then properly trimmed
	PC2. Assist in ensuring the soaking is done properly and hide is completely
	clean which is important for optimum tanning to take place
	PC3. Ensure that excess flesh and fatty tissue from under the pelt is
	removed completely
	PC4. Ensure that de-fleshed pelt is trimmed i.e., sections of the root of the
	tail, the navel, the kneecaps, and other unwanted parts of the hide are
	cut off
	PC5. Ensure that the hide/crust leather is of required thickness using the
	gauge meter before and after splitting
	PC6. Assist in ensuring that regular checks will be made to see the
	penetration of the tanning agents, by cutting the cross section of the
	pelt, and observing the degree of penetration
	PC7. Assist in ensuring that the required part of water is pressed out after
	the sammying process and it is cut into sides for further processing
	PC8. Assist in ensuring product quality by maintaining:
	PC9. Ph value
	Oil and fat standard
	Chemical standard
	PC10. Assist in applying quality requirements for the hides for all stages of the
	process
	PC11. Assist in conducting visual inspection continuously to ensure standard is
	maintained
	PC12. Recognize, isolate and report any deviations from normal
	PC13. Identify faults and irregularities in equipment and machinery and take
	action within the limits of your responsibility
	PC14. Maintain the continuity of production with minimum interruptions and
	downtime
	PC15. Follow reporting procedures
	PC16. Give proper inputs to concerned person to enable maintenance of
	records and documentation
Knowledge and Unders	
Knowledge and Onders	scanding (k) —







# **National Occupational Standards**

LSS/N0902	Contribute to achieving product quality in wet operations
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A. Organizational Context (Knowledge of the company / organization and its processes)  KA1. Types of problems with quality from the preservation stage till tanning and methods to report them to appropriate people (KA2. Consequences of not reporting faults/deviations that are to be observed and reported  KA3. Methods to monitor own sphere of work activities  KA4. Safe working practices and organisational procedures  KA5. Limits of your own responsibility  KA6. Ways of resolving with problems within the work area  KA7. The importance of effective communication with coworkers  KA8. The lines of communication, authority and reporting procedures  KA9. The organisation's rules, codes and guidelines (including timekeeping)  KA10. The companies quality standards  KA11. The types of records kept, methods to complete the record and the importance of keeping them accurate  KA12. The importance of complying with written instructions  KA13. Equipment operating procedures / manufacturer's instructions  KA14. Statutory responsibilities under Health, Safety and Environmental legislation and regulations  B. Technical  Knowledge  KB1. The different types of faults likely to be found  KB2. The different techniques and methods used to detect faults  KB3. The inspection methods that can be used  KB4. Importance of product checks  KB5. The acceptable solutions for particular faults  KB6. The consequences of not rectifying problems  KB7. The types of adjustments suitable for specific types of faults  KB8. Manufacturer's instructions
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KB7. The types of adjustments suitable for specific types of faults KB8. Manufacturer's instructions
KB8. Manufacturer's instructions
· ·
A. Core Skills / Writing Skills
Generic Skills The user/ individual on the job needs to know and understand how to:
SA1. Write in English/ local language as applicable
SA2. Fill up activity logs/work sheet in the prescribed format of the company
as applicable
Reading Skills
The user/ individual on the job needs to know and understand how to:
SA3. Read English/ local language as applicable
SA4. Read and understand manuals, health and safety instructions, memos,
job cards etc
Oral Communication (Listening and Speaking Skills)
The user/ individual on the job needs to know and understand how to:
SA5. Listen actively
SA6. Communicate effectively with operators, supervisors, managers, etc
B. Professional Skills Decision Making
The user/ individual on the job needs to know and understand how to:
SB1. Analyse different sequence of the process and provide for appropriate







### **National Occupational Standards**

# LSS/N0902 Contribute to achieving product quality in wet operations

assistance

SB2. Assess the material and apply appropriate lifting and handling procedures

## **Plan and Organize**

The user/individual on the job needs to know and understand how to:

- SB3. Confirm the instructions and seek clarifications to ensure accuracy of requirements
- SB4. Evaluate the requirements of the process and prepare for the work area
- SB5. Plan and organize cleaning of tools, equipment and machineries

### **Customer Centricity**

The user/individual on the job needs to know and understand how to:

- SB6. Adhere to each of the process guidelines of the wet operations
- SB7. Anticipate and provide assistance in wet operations as and when required

### **Problem Solving**

The user/individual on the job needs to know and understand how to:

- SB8. Report in incase of deviations from the process
- SB9. Anticipate and notify the if there is any shortage in materials required for each of the wet processes

### **Analytical Thinking**

The user/individual on the job needs to know and understand how to:

- SB10. Observe mechanical processing vigilantly and report any deviations
- SB11. Evaluate the material before sorting and placing
- SB12. Identify equipment maintenance requirements and perform the maintenance procedures

### **Critical Thinking**

The user/individual on the job needs to know and understand how to:

SB13. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently











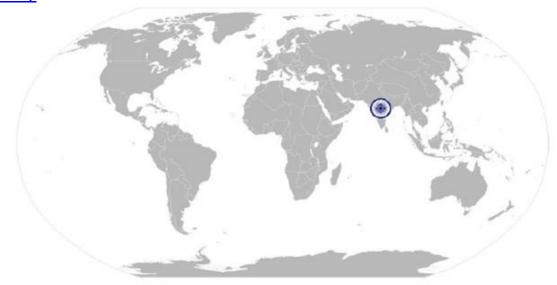
LSS/N0902

# Contribute to achieving product quality in wet operations

# **NOS Version Control**

NOS Code	LSS/N0902			
Credits (NSQF)	TBD	Version number	1.0	
Sector	Leather	Drafted on	25/07/13	
Industry Sub-sector	Finished Leather	Last reviewed on	31/03/15	
Occupation	Wet Operations (Assistance)	Next review date	18/06/2015	

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LSS/N8501 Maintain the work area, tools and machines

# National Occupational Standard



# **Overview**

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to organise/ maintain work areas and activities to ensure tools and machines are maintained as per norms.







# **National Occupational Standards**

LSS/N8501	Maintain the work area, tools and machines
Unit Code	LSS/N8501
Unit Title (Task)	Maintain the work area, tools and machines
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to organise/ maintain work areas and activities to ensure tools and machines are maintained as per norms.
Scope	This unit/task covers the following:
	Maintenance of the work area, tools and machines
Performance Criteria(PC	
Element	Performance Criteria
Maintenance of work area, tools and	To be competent, the user/individual on the job must be able to:
machines	PC1. Handle materials, machinery, equipment and tools safely and correctly
	PC2. Use correct lifting and handling procedures
	PC3. Use materials to minimize waste
	PC4. Prepare and organize work
	PC5. Maintain a clean and hazard free working area PC6. Deal with work interruptions
	PC7. Move around the workplace with care
	PC8. Maintain tools and equipment
	PC9. Carry out running maintenance within agreed schedules
	PC10. Carry out maintenance and/or cleaning outside responsibility
	PC11. Report unsafe equipment and other dangerous occurrences
	PC12. Ensure that the correct machine guards are in place
	PC13. Work in a comfortable position with the correct posture
	PC14. Use cleaning equipment and methods appropriate for the work to be carried out
	PC15. Dispose of waste safely in the designated location
	PC16. Store cleaning equipment safely after use
	PC17. Complete and store accurate records and documentation
	1 C17. Complete and store accurate records and documentation
	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working
	PC18. Maintain proper lighting, ventilation to make sure general comfort is
	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working
	<ul> <li>PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working</li> <li>PC19. Give inputs and assist in completing documentation</li> <li>PC20. Report the need for maintenance and/or cleaning outside your area of</li> </ul>
	<ul> <li>PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working</li> <li>PC19. Give inputs and assist in completing documentation</li> <li>PC20. Report the need for maintenance and/or cleaning outside your area of responsibility</li> <li>PC21. Ensure safe and correct handling of materials, equipment and tools</li> <li>PC22. Maintain appropriate environment to protect stock from pilfering, theft,</li> </ul>
Knowledge and Unders	<ul> <li>PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working</li> <li>PC19. Give inputs and assist in completing documentation</li> <li>PC20. Report the need for maintenance and/or cleaning outside your area of responsibility</li> <li>PC21. Ensure safe and correct handling of materials, equipment and tools</li> <li>PC22. Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration</li> </ul>
Knowledge and Underst	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working PC19. Give inputs and assist in completing documentation PC20. Report the need for maintenance and/or cleaning outside your area of responsibility PC21. Ensure safe and correct handling of materials, equipment and tools PC22. Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration
Knowledge and Underst C. Organizational Context	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working PC19. Give inputs and assist in completing documentation PC20. Report the need for maintenance and/or cleaning outside your area of responsibility PC21. Ensure safe and correct handling of materials, equipment and tools PC22. Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration tanding (K) The user/individual on the job needs to know and understand:
C. Organizational	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working PC19. Give inputs and assist in completing documentation PC20. Report the need for maintenance and/or cleaning outside your area of responsibility PC21. Ensure safe and correct handling of materials, equipment and tools PC22. Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration tanding (K) The user/individual on the job needs to know and understand: KA1. Personal hygiene and duty of care
C. Organizational Context	PC18. Maintain proper lighting, ventilation to make sure general comfort is there while working PC19. Give inputs and assist in completing documentation PC20. Report the need for maintenance and/or cleaning outside your area of responsibility PC21. Ensure safe and correct handling of materials, equipment and tools PC22. Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration tanding (K) The user/individual on the job needs to know and understand: KA1. Personal hygiene and duty of care
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whole process







# **National Occupational Standards**

LSS/N8501	Maintain the work area, tools and machines
D. Technical Knowledge	<ul> <li>KA6. The lines of communication, authority and reporting procedures</li> <li>KA7. The organization's rules, codes and guidelines (including timekeeping)</li> <li>KA8. The companies quality standards</li> <li>KA9. The types of records kept, how are they completed and the importance of keeping them accurate</li> <li>KA10. The importance of complying with written instructions</li> <li>KA11. Equipment operating procedures / manufacturer's instructions</li> <li>KA12. Statutory responsibilities under Health, Safety and Environmental legislation and regulations</li> <li>KA13. The quality standards and processes followed by the organization relevant to your role</li> <li>KA14. Documentation required for reporting</li> <li>The user/individual on the job needs to know and understand:</li> <li>KB1. Work instructions and specifications and interpret them accurately</li> <li>KB2. Method to make use of the information detailed in specifications and instructions</li> <li>KB3. Relation between work role and the overall manufacturing process</li> <li>KB4. The importance of good time keeping and attendance</li> <li>KB5. The importance of minimized production costs</li> <li>KB6. The importance of minimized production costs</li> <li>KB7. Different ways of minimizing waste</li> <li>KB8. The importance of running maintenance and regular cleaning</li> <li>KB9. Effects of contamination on products i.e. Machine oil, dirt</li> <li>KB10. Common faults with equipment and the method to rectify</li> <li>KB11. Maintenance procedures and manufacturer's instructions</li> <li>KB12. Hazards likely to be encountered when conducting routine maintenance</li> <li>KB13. Different types of cleaning equipment and substances and their use</li> <li>KB14. Safe working practices for cleaning and the method of carrying them out</li> <li>KB15. The production process and the specific work activities that relate to the whole process</li> </ul>
Skills (S)	
A. Core Skills / Generic Skills	Writing Skills  The user/ individual on the job needs to know and understand how to:  SA1. Write and document appropriate technical forms, job cards, inspection sheets as required format of the company  Reading Skills  The user/ individual on the job needs to know and understand how to:  SA2. Read and comprehend basic English to read and interpret indicators in the machine and operating manuals, job cards, visual cards,  SA3. Read and understand manuals, health and safety instructions, memos, reports, job cards etc.  Oral Communication (Listening and Speaking Skills)  The user/ individual on the job needs to know and understand how to:
	SA4. Speak and communicate effectively to peers and supervisors SA5. Give clear instructions to co-workers, subordinates others









# LSS/N8501

# Maintain the work area, tools and machines

	SA6. Use correct technical term while interacting with supervisor			
B. Professional Skills	Decision Making			
	The user/ individual on the job needs to know and understand how to:			
	SB1. Take appropriate decisions regarding to responsibilities			
	SB2. Assess for any damage/faulty component in the concerned machinery			
	and take action accordingly			
	SB3. Evaluate the decision and conduct basic trouble shooting			
	Plan and Organize			
	The user/individual on the job needs to know and understand how to:			
	SB4. Plan and manage work routine based on company procedure			
	SB5. Work with supervisors/ team mates to carry out work related tasks			
	SB6. Plan for cleaning and lubricating the concerned machinery daily			
	SB7. Plan for cleaning the concerned tools and workplace daily before and			
	after operations			
	Customer Centricity			
	The user/ individual on the job needs to know and understand how to:			
	SB8. Ensure and follow organizational procedures pertaining to health and safety are followed			
	Problem Solving			
	The user/ individual on the job needs to know and understand how to:			
	SB9. Solve operational role related issues			
	Analytical Thinking			
	The user/ individual on the job needs to know and understand how to:			
	SB10. Diagnose common problems in the machine based on visual inspection,			
	sound, temperature etc			
	Critical Thinking			
	The user/ individual on the job needs to know and understand how to:			
	SB11. Analyse, evaluate and apply the information gathered from observation,			
	experience, reasoning, or communication to act efficiently			
7%				











LSS/N8501

# Maintain the work area, tools and machines

# **NOS Version Control**

NOS Code	LSS/N8501			
Credits (NSQF)	TBD	Version number	1.0	
Sector	Leather	Drafted on	25/07/13	
Industry Sub-sector	Finished Leather	Last reviewed on	31/03/15	
Occupation	Wet Operations (Assistance)	Next review date	18/06/2015	

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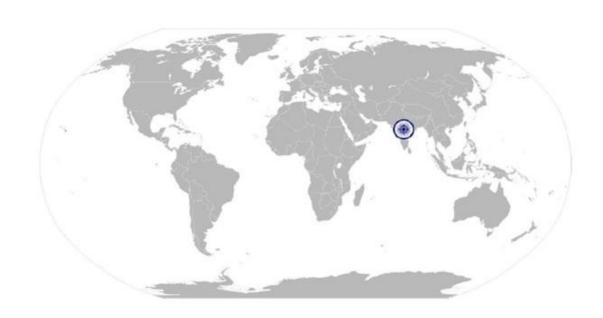




LSS/N8601 Main

Maintain health, safety and security at workplace

# National Occupational Standard



# **Overview**

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for taking responsibility for their own health, safety and security in the workplace and is about using the correct procedures to prevent, control and minimize risk to them and others in the workplace.







# **National Occupational Standards**

LSS/N8601	Maintain health, safety and security at workplace
Unit Code	LSS/N8601
Unit Title (Task)	Maintain health, safety and security at workplace
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for taking responsibility for their own health, safety and
	security in the workplace and is about using the correct procedures to prevent, control and minimize risk to them and others in the workplace.
Scope	This unit/task covers the following:
	Compliance with health, safety and security requirements at work
	ria(PC) w.r.t. the Scope
Element	Performance Criteria
Compliance with health, safety and security requirement at work	
	PC3. Carry out own activities in line with approved guidelines and procedures PC4. Maintain a healthy lifestyle and guard against dependency on intoxicants PC5. Follow environment management system related procedures
	PC6. Identify and correct (if possible) malfunctions in machinery and equipment PC7. Report any service malfunctions that cannot be rectified PC8. Store materials and equipment in line with manufacturer's and
	organizational requirements  PC9. Safely handle and move waste and debris  PC10. Minimize health and safety risks to self and others due to own actions  PC11. Seek clarifications, from supervisors or other authorized personnel in case of perceived risks
	PC12. Monitor the workplace and work processes for potential risks and threats
	PC13. Carry out periodic walk-through to keep work area free from hazards and obstructions, if assigned
	PC14. Report hazards and potential risks/ threats to supervisors or other authorized personnel
	PC15. Participate in mock drills/ evacuation procedures organized at the workplace
	PC16. Undertake first aid, fire-fighting and emergency response training, if asked to do so
	PC17. Take action based on instructions in the event of fire, emergencies or accidents
	PC18. Follow organization procedures for shutdown and evacuation when required
Knowledge and Ur	
A. Organizationa	
Context	KA1. Health and safety related practices applicable at the workplace
(Knowledge of	the KA2. Potential hazards, risks and threats based on nature of operations









LSS/N8601	Maintain health, safety and security at workplace
company /	KA3. Organizational procedures for safe handling of equipment and machine
organization and	operations
its processes)	KA4. Potential risks due to own actions and methods to minimize these
	KA5. Environmental management system related procedures at the
	workplace
	KA6. Layout of the plant and details of emergency exits, escape routes,
	emergency equipment and assembly points
	KA7. Potential accidents and emergencies and response to these scenarios
	KA8. Reporting protocol and documentation required
	KA9. Details of personnel trained in first aid, fire-fighting and emergency
	response
	KA10. Actions to take in the event of a mock drills/ evacuation procedures or
	actual accident, emergency or fire
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. Occupational health and safety risks and
	KB2. Personal protective equipment and method of use
	KB3. Identification, handling and storage of hazardous substances
	KB4. Proper disposal system for waste and by-products
	KB5. Signage related to health and safety and their meaning
	KB6. Importance of sound health, hygiene and good habits
	KB7. Ill-effects of alcohol, tobacco and drugs
Skills (S)	
C. Core Skills /	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to:
	The state of the s
	SA1. Document and report any health and safety related incidents/ accidents
	SA1. Document and report any health and safety related incidents/ accidents  Reading Skills
	SA1. Document and report any health and safety related incidents/ accidents  Reading Skills  The user/ individual on the job needs to know and understand how to:
	SA1. Document and report any health and safety related incidents/ accidents  Reading Skills  The user/ individual on the job needs to know and understand how to:  SA2. Read and comprehend manuals of operations
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	SA1. Document and report any health and safety related incidents/ accidents  Reading Skills  The user/ individual on the job needs to know and understand how to: SA2. Read and comprehend manuals of operations SA3. Read all organizational and equipment related health and safety manuals and documents SA4. Read instructions, guidelines/procedures/rules related to the worksite and machine operations
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D. Professional Ski	SA1. Document and report any health and safety related incidents/ accidents  Reading Skills  The user/ individual on the job needs to know and understand how to:  SA2. Read and comprehend manuals of operations  SA3. Read all organizational and equipment related health and safety manuals and documents  SA4. Read instructions, guidelines/procedures/rules related to the worksite and machine operations  Oral Communication (Listening and Speaking Skills)  The user/ individual on the job needs to know and understand how to:  SA5. Give clear instructions to co-workers, subordinates and other personnel SA6. Use correct technical terms while interacting with supervisor
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# LSS/N8601 Maintain health, safety and security at workplace

SB5. Keep work area free from potential hazards

# **Customer Centricity**

The user/individual on the job needs to know and understand how to:

SB6. Ensure and follow organizational procedures pertaining to health and safety are followed

### **Problem Solving**

The user/individual on the job needs to know and understand how to:

- SB7. Take appropriate actions during emergencies, accidents or fire at the workplace
- SB8. Resolve issues pertaining to malfunctions in machineries and report if required

### **Analytical Thinking**

The user/individual on the job needs to know and understand how to:

SB9. Identify emergency situations

SB10. Identify cause effect relationship for the emergencies

# **Critical Thinking**

The user/individual on the job needs to know and understand how to:

SB11. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently













LSS/N8601

# Maintain health, safety and security at workplace

# **NOS Version Control**

NOS Code	LSS/N8601			
Credits (NSQF)	TBD	Version number	1.0	
Sector	Leather	Drafted on	25/07/13	
Industry Sub-sector	Finished Leather	Last reviewed on	31/03/15	
Occupation	Wet Operations (Assistance)	Next review date	18/06/2015	

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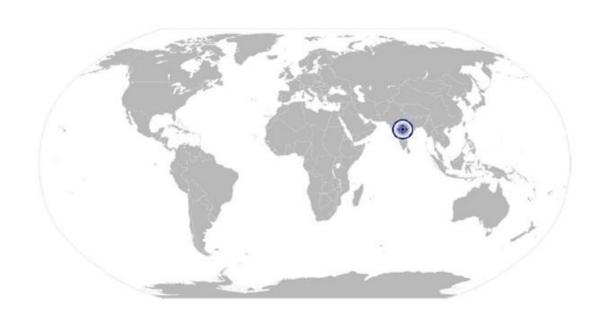






LSS/N8701 Comply with industry, regulatory and organizational requirements

# National Occupational Standard



# **Overview**

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for complying with industry, regulatory and organizational requirements at the workplace.







# **National Occupational Standards**

LSS/N8701 Comply with industry, regulatory and organizational requirements

	with industry, regulatory and organizational requirements
Unit Code	LSS/N8701
Unit Title (Task)	Comply with industry, regulatory and organizational requirements
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills
	& Abilities required for complying with industry, regulatory and organizational
	requirements at the workplace.
Scope	This unit/task covers the following:
	Compliance with industry, regulatory and organizational requirements
Performance Criteria(PC	C) w.r.t. the Scope
Element	Performance Criteria
Compliance with	To be competent, the user/individual on the job must be able to:
industry, regulatory	
and organizational	PC1. Carry out work functions in accordance with legislation and regulations,
requirements	organizational guidelines and procedures
	PC2. Seek and obtain clarifications on policies and procedures, from the
	supervisor or other authorized personnel
	PC3. Apply and follow these policies and procedures within the work
	practices
	PC4. Provide support to the supervisor and team members in enforcing
	these considerations
	PC5. Identify and report any possible deviation to these requirements
Knowledge and Underst	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. The importance of having an ethical and value-based approach to
(Knowledge of the	governance
company /	KA2. Benefits to the company and oneself due to practice of these
organization and	procedures
its processes)	KA3. Specific to the industry/sector, know and understand:
	Legal, regulatory and ethical requirements
	Procedures to follow if someone does not meet the requirements
D. T. d. C.d.	KA4. Customer specific requirements mandated as a part of the work process
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. Country / customer specific regulations for the sector and their
	importance
	KB2. Reporting procedure in case of deviations KB3. Limits of personal responsibility
	KB3. Limits of personal responsibility
Skills (S) A. Core Skills /	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to:
Generic Skiiis	SA1. Write and document appropriate technical forms, job cards, inspection
	sheets as required format of the company
	Reading Skills
	The user/ individual on the job needs to know and understand how to:
	SA2. Read and comprehend the organizational documents pertaining to rules
	and procedures









LSS/N8701 Comply	with industry, regulatory and organizational requirements				
	the machine and operating manuals, job cards, visual cards, etc				
	SA4. Read in the local language as applicable				
	SA5. Read and understand manuals, health and safety instructions, memos,				
	reports, job cards etc.				
	Oral Communication (Listening and Speaking Skills)				
	The user/ individual on the job needs to know and understand how to:				
	SA6. Positively influence the team members into following procedures				
B. Professional Skills	Decision Making				
	The user/ individual on the job needs to know and understand how to:				
	SB1. Take appropriate decisions related to responsibilities				
	Plan and Organize				
	The user/ individual on the job needs to know and understand how to:				
	SB2. Plan and manage work routine based on company procedure				
	Customer Centricity				
	The user/ individual on the job needs to know and understand how to:				
	SB3. Ensure and follow organizational procedures and policies				
	Problem Solving				
	The user/individual on the job needs to know and understand how to:				
	SB4. Evaluate and seek and obtain clarification from the superiors				
	Analytical Thinking				
	The user/ individual on the job needs to know and understand how to:				
	SB5. Apply balanced judgement to different situations				
	Critical Thinking				
	The user/individual on the job needs to know and understand how to:  SB6. Analyse, evaluate and apply the information gathered from observation				

experience, reasoning, or communication to act efficiently





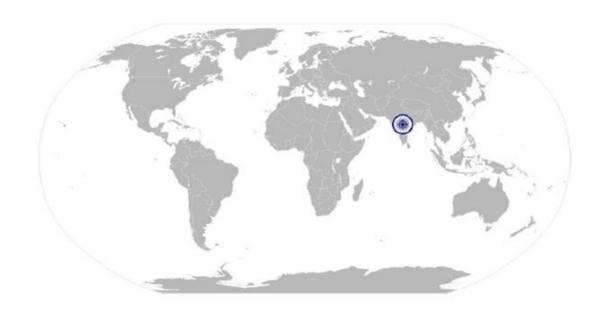




# LSS/N8701 Comply with industry, regulatory and organizational requirements NOS Version Control

NOS Code	LSS/N8701			
Credits (NSQF)	TBD	Version number	1.0	
Sector	Leather	Drafted on	25/07/13	
Industry Sub-sector	Finished Leather	Last reviewed on	31/03/15	
Occupation	Wet Operations (Assistance)	Next review date	18/06/2015	

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Qualifications Pack For Helper– Wet Operations (Finished Leather)

# **CRITERIA FOR ASSESSMENT OF TRAINEES**

Job Role Wet Operations (Multiskilled)

**Qualification Pack Code** LSS/Q0901

**Sector Skill Council** Leather

### **Guidelines for Assessment:**

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on these criteria
- 5. To pass the Qualification Pack, every trainee should score a minimum of 50% aggregate
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

				Marks Allocation	
NOS	PC	Total Mark	Out Of	Theory	Skills Practical
1. LSS/N0901 Assist in wet operations in finished leather	PC1. Make sure that the work area is free from hazards		2	0	2
	PC2. Obtain and check equipment, protective clothing and other necessary requirements for serviceability		3	0	3
	PC3. Assist in processing the material by carrying out chemical and mechanical operations		15	10	5
	PC4. Follow the correct sequence of operations	100	5	0	5
	PC5. Accurately follow the essential information contained in the work ticket		3	0	3
	PC6. Handle and move the material in the most effective manner and in the correct sequence		2	0	2
	PC7. Check that the material is free from fault and fit for processing at the next stage		3	0	3







•••				
	PC8. Report any damaged work to the	2	0	2
	supervisor/quality controller	_	Ŭ	_
	PC9. Sort and place work to assist with			
	the next stage of production and	1	0	1
	minimize the risk of damage			
	PC10. Ask for help and information from			
	your colleagues, supervisor when	2	0	2
	necessary, in a polite manner			
	PC11. Anticipate and respond to requests			
	for assistance from colleagues willingly	1	0	1
	and politely			
	PC12. Carry the hides to and fro in the			
	raw store for each of the preservation	3	0	3
	processes			
	PC13. Assist in assorting the hides size			
	wise, selection wise, grade wise and	1	0	1
	gender wise			
	PC14. Assist in checking the hides for any	4	0	1
	defects	1	0	1
	PC15. De-salt the hides by placing the			
	hides on the rollers of the de-salting	13	10	3
	machine			
	PC16. Trim the unwanted edges of the	4		4
	hides such as legs, tail, face, udders etc	1	0	1
	PC17. Assist in the rib opening by	4		
	stretching the hide	1	0	1
	PC18. Dispose the waste as per	2		2
	instructions	2	0	2
	PC19. Place hides in the soaking pit which			
	contains water and sodium sulphide or	1	0	1
	caustic soda.			
	PC20. Remove hides from the soaking pit			
	after the completion of the soaking	1	0	1
	process			
	PC21. Check if hides are clean after			
	soaking and suitable to be passed on the	1	0	1
	liming process			
	PC22. Carry the hides in trolleys and move	_	_	
	it to the liming area	7	5	2
	PC23. Dispose waste as per the	_	_	_
	instructions	1	0	1
	PC24. Place hides in the liming paddle and			
	remove the same after the stipulated	_		
	period of time and move it to the fleshing	3	0	3
	area			
	PC25. Place hides in the	8	5	3
	<u> </u>	1	1	1







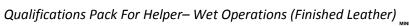
	fleshing/unhairing/scudding machine, remove the same and stretch the leather for manually scraping off with unhairingknife any remaining organic material (connective tissue, fat etc).				
	PC26. Pass the unhaired hide to the splitting operation		3	0	3
	PC27. Position the hide on the bed of the splitting machine and pull it out of the machine after the operation, stacking it and pass it on for re-liming		2	0	2
	PC28. Place hides in the re-liming machine and ensure that it is removed after the inner side of the flesh has been eliminated		2	0	2
	PC29. Place and remove hides from the de-liming machine after the stipulated period of time		1	0	1
	PC30. Dispose waste as per the instructions		1	0	1
	PC31. Complete loading and batching of hides to be placed in the drums by counting, weight, volume or other defined method.		1	0	1
	PC32. Carry the hides in the trolley up to the drums for processes		2	0	2
	PC33. Remove the hides from drums and unload on to the trolley and stack it accordingly for the next stage of production.		3	0	3
	PC34. Ensure that the drums are cleaned and ready for the various drum operations		1	0	1
	PC35. Dispose waste as per the instructions		1	0	1
		Total	100	30	70
2. LSS/N0902 Contribute to achieving product quality in wet operations	PC1. Assist in ensuring that the hides are graded and sorted as per their weight, type, and sex, and then properly trimmed	50	1	0	1
	PC2. Assist in ensuring the soaking is done properly and hide is completely clean which is important for optimum tanning to take place		6	5	1







PC3. Ensure that excess flesh and fatty		11	10	1
tissue from under the pelt is removed completely		11	10	1
PC4. Ensure that de-fleshed pelt is				
trimmed i.e., sections of the root of the				
tail, the navel, the kneecaps, and other		1	0	1
unwanted parts of the hide are cut off				
PC5. Ensure that the hide/crust leather is				
of required thickness using the gauge		1	0	1
meter before and after splitting		_	Ü	_
PC6. Assist in ensuring that regular checks				
will be made to see the penetration of the				
tanning agents, by cutting the cross		11	10	1
section of the pelt, and observing the			10	_
degree of penetration				
PC7. Assist in ensuring that the required				
part of water is pressed out after the				
sammying process and it is cut into sides		1	0	1
for further processing				
PC8. Assist in ensuring product quality by				
maintaining:				
Ph value		1	0	1
Oil and fat standard		_		_
Chemical standard				
PC 9. Assist in applying quality				
requirements for the hides for all stages		6	5	1
of the process				
PC 10. Assist in conducting visual				
inspection continuously to ensure		1	0	1
standard is maintained				
PC11. Recognize, isolate and report any		_		_
deviations from normal		1	0	1
PC12. Identify faults and irregularities in				
equipment and machinery and take		_	_	4
action within the limits of your		6	5	1
responsibility				
PC13. Maintain the continuity of				
production with minimum interruptions		1	0	1
and downtime				
PC14. Follow reporting procedures		1	0	1
PC15. Give proper inputs to concerned				
person to enable maintenance of records		1	0	1
and documentation				
	Total	50	35	15









3. LSS/N8501	PC1. Handle materials, machinery,				
Maintain the work	equipment and tools safely and correctly			_	
area, tools and	, , , , , , , , , , , , , , , , , , , ,		3	0	3
machines					
	PC2. Use correct lifting and handling				
	procedures		3	2	1
	PC3. Use materials to minimize waste		2	0	2
	PC4. Prepare and organize work		2	0	2
	PC5. Maintain a clean and hazard free				
	working area		3	2	1
	PC6. Deal with work interruptions		1	0	1
	PC7. Move around the workplace with				
	care		2	0	2
	PC8. Maintain tools and equipment		2	0	2
	PC9. Carry out running maintenance				_
	within agreed schedules		3	1	2
	PC10. Carry out maintenance and/or				
	cleaning outside responsibility	50	2	0	2
	PC11. Report unsafe equipment and other				
	dangerous occurrences		2	0	2
	PC12. Ensure that the correct machine				
	guards are in place		4	2	2
	PC13. Work in a comfortable position				
	with the correct posture		3	0	3
	PC14. Use cleaning equipment and				
	methods appropriate for the work to be		2	1	1
	carried out		_	_	_
	PC15. Dispose of waste safely in the		_	_	_
	designated location		2	1	1
	PC16. Store cleaning equipment safely		_		
	after use		2	1	1
	PC17. Complete and store accurate				
	records and documentation		2	1	1
	PC18. Maintain proper lighting,				
	ventilation to make sure general comfort		2	1	1
	is there while working				
	PC19. Give inputs and assist in completing		2	1	1
	documentation		2	1	1
	PC20. Report the need for maintenance				
	and/or cleaning outside your area of	_	2	1	1
	responsibility				
	PC21. Ensure safe and correct handling of		2	1	1
	materials, equipment and tools			1	1
	PC22. Maintain appropriate environment				
	to protect stock from pilfering, theft,		2	0	2
	damage and deterioration				







		Total	50	15	35
4. LSS/N8601 Maintain health, safety and security at workplace	PC1. Comply with health and safety related instructions applicable to the workplace	25	1	0	1
·	PC2. Use and maintain personal protective equipment as per protocol		0.5	0	0.5
	PC3. Carry out own activities in line with approved guidelines and procedures		1	0	1
	PC4. Maintain a healthy lifestyle and guard against dependency on intoxicants		11	10	1
	PC5. Follow environment management system related procedures		0.5	0	0.5
	PC6. Identify and correct (if possible) malfunctions in machinery and equipment		0.5	0	0.5
	PC7. Report any service malfunctions that cannot be rectified		1	0	1
	PC8. Store materials and equipment in line with manufacturer's and organizational requirements		1	0	1
	PC9. Safely handle and move waste and debris		1	0	1
	PC10. Minimize health and safety risks to self and others due to own actions		1	0	1
	PC11. Seek clarifications, from supervisors or other authorized personnel in case of perceived risks		0.5	0	0.5
	PC12. Monitor the workplace and work processes for potential risks and threats		1	0	1
	PC13. Carry out periodic walk-through to keep work area free from hazards and obstructions, if assigned		0.5	0	0.5
	PC14. Report hazards and potential risks/ threats to supervisors or other authorized personnel		1	0	1
	PC15. Participate in mock drills/ evacuation procedures organized at the workplace		1	0	1
	PC16. Undertake first aid, fire-fighting and emergency response training, if asked to do so		1	0	1
	PC17. Take action based on instructions in the event of fire, emergencies or accidents		0.5	0	0.5



# Qualifications Pack For Helper– Wet Operations (Finished Leather)





	PC18. Follow organization procedures for shutdown and evacuation when required		1	0	1
		Total	25	10	15
5. LSS/N8701 Comply with industry, regulatory and organizational requirements	PC1. Carry out work functions in accordance with legislation and regulations, organizational guidelines and procedures	25	9	5	4
	PC2. Seek and obtain clarifications on policies and procedures, from the supervisor or other authorized personnel		4	0	4
	PC3. Apply and follow these policies and procedures within the work practices		7	5	2
	PC4. Provide support to the supervisor and team members in enforcing these considerations		3	0	3
	PC5. Identify and report any possible deviation to these requirements		2	0	2
		Total	25	10	15